

Congratulations on the purchase of your Kinetico Water System.

Kinetico Incorporated warrants its Water Softeners, Filters and Membrane Systems to be free from defects in material and workmanship according to the following terms and conditions:

What is Covered?

Any faulty parts will be replaced at no extra charge for the part, if it fails within the following time periods originating from the date of purchase of your system:

I. Softeners*

- 4** Four years on Compact Commercial Softeners, Commercial Plus Softeners and Kinetico Softeners
- 3** Three years on Powerline™ Softeners

(*When oxidizing agents are present, the softener must be preceded by a Kinetico Dechlorination System. Additionally, the carbon media in these systems must be maintained and replaced according to the system's operating instructions. If these conditions are not met, the ion exchange resin is not covered.)

II. Filters

- 4** Four years on Commercial Plus Filters and Kinetico Filters
- 3** Three years on Powerline Filters

III. Membrane Systems

- 1** One year on TQ Series Membrane Systems, TS Series Membrane Systems and TL Series RO Drinking Water Systems and Purifiers.

IV. Deionization Systems

- 1** One year on HP Series Systems

V. Other Warranted Products

Other Kinetico products, components and accessories that are not specifically mentioned elsewhere in this limited warranty [including but not limited to storage tanks, valves, pumps, filter housings and electrical controls] and/or not manufactured but distributed by Kinetico through authorized dealers, are covered for a period of **one year** from date of purchase. All replacement parts are covered for a period of **one year** from the date of purchase.

This Limited Warranty does not include freight or labor charges.

Extension of Limited Warranty to a Subsequent Installation

The ORIGINAL OWNER may move the system to another location. The influent water quality at the subsequent location MUST, however, be within your system's operating specifications. Please contact a local authorized Kinetico dealer prior to installation at another location.

Limits on this Warranty

Your system must be sold to you by an authorized Kinetico dealer and installed, operated and serviced in accordance with Kinetico's recommendations and any

applicable codes in order to receive coverage under this limited warranty. The design of the overall treatment system and the performance of your system is related to the chemistry of the water being treated; therefore, **this warranty is limited solely to the equipment manufactured and distributed by Kinetico, including replacement product and parts.**

This limited warranty on the commercial reverse osmosis membrane **does not** include damage due to scaling, iron and bacterial fouling or freezing. Periodic replacement of filter cartridges and certain filter media (such as carbon, birm, calcite or Filter AG) is part of the normal maintenance required by your system. These replacements and media loss due to natural attrition are not covered.

This limited warranty **does not** include damage to your system due to:

- Abuse, misuse or neglect
- Excessive pressure (as specified on product's data sheet)
- Excessive water temperature (as specified on product's data sheet)
- Freezing, alterations or misapplication
- A change in the influent water characteristics
- Power surges
- Influent water conditions outside product data sheet specifications

Registration and Service

To place your system under this limited warranty, your authorized Kinetico dealer must register your equipment with Kinetico Incorporated within 30 days of the installation date. For service under this limited warranty, contact your authorized Kinetico dealer. Retain your receipt along with this limited warranty for reference if service is necessary.

No Other Warranties

THERE IS NO OTHER EXPRESS WARRANTY. IMPLIED WARRANTIES, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED TO THE DURATION OF THIS WRITTEN LIMITED WARRANTY AND ARE EXCLUDED TO THE EXTENT PERMITTED BY LAW. THERE ARE NO WARRANTIES OTHER THAN THOSE CONTAINED HEREIN. IN NO EVENT SHALL KINETICO BE LIABLE FOR INDIRECT, SPECIAL OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH THE USE OR THE LOSS OF USE OF THIS SYSTEM.

How State Law Relates to the Limited Warranty

Some states do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage, so the above limitations or exclusions may not apply to you. This limited warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Modification of the Limited Warranty

Kinetico does not authorize any other person to assume for Kinetico any other liability in connection with this product. The dealer has no authority to make any representations on behalf of Kinetico or to modify the terms of Kinetico's limited warranty in any way.